



Birch Creek Music Performance Center, Inc.

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March 17, 2020

### **A Message from Birch Creek's Executive Director and Board of Trustees regarding COVID-19**

Dear Birch Creek Family,

You all are in our hearts and minds, as we navigate through these unprecedented times. Many of our faculty are suffering personal and professional hardships through loss of income as arts organizations, performance venues and universities have cancelled performances. These are very difficult times for many and especially those in the arts industry.

As state and federal updates seem to be inundating us by the minute, know that we at Birch Creek are staying calm, vigilant and hopeful for the 2020 season. All guidelines and precautions that are recommended by state and local authorities will be followed so that we can continue to provide a safe and healthy environment for all involved; our students, parents, faculty, patrons, staff, volunteers and donors.

Birch Creek's season is three months away. We are hopeful that with everyone taking precautions, COVID-19 will have run its course before our season begins on June 14. At this juncture, we are preparing for a full season, but also realize we may need to adjust our plans. We will be updating you by email, social media and on our website if schedules change. Exchanges and refunds will be offered if concerts or sessions are cancelled.

To comply with federal and state isolation efforts, we have closed our office to the public until further notice. Patrons may purchase tickets online and by phone; parents and students should register online. All of us are keeping normal office hours, either onsite or remotely. We are committed to exceptional customer service, and we hope you will reach out if you have any questions or would simply like to talk.

We wish you health, peace and calm during these difficult times, and we also look forward to music in the Dutton Concert Barn this summer.

Musically yours,

Mona Christensen  
Executive Director  
*The Steve and Jackie Kane Chair*

Miriam Erickson  
President, Board of Trustees  
*representing the Board of Trustees*